

1.0 Conditions

These conditions are applied to all products/services from SANNE MEIJER, unless this is noted otherwise in a written agreement. By signing an agreement with SANNE MEIJER or by sending an hour calculation agreement for a product/service (by e-mail or letter) to SANNE MEIJER you declare to understand and agree to the conditions.

These conditions have been created for an honest procedure between both parties. These conditions have been modified on 22 April, 2011.

1.1 Agreement & Hour calculation

By signing an agreement, or (for smaller services) by sending an hour calculation agreement for a product/service (by e-mail or letter) the contractor agrees with the hour calculation and the conditions written in this document.

Agreement of an hour calculation means the specified hours within the hour calculation, calculated to a total amount which will be paid by the contractor after the product/service has been created - within 14 days after receiving the concerned invoice.

When an hour calculation is exceeded the contractor will be notified. The hour calculation will be modified to a version that includes the exceeding hours not recorded in previous calculation(s).

1.2 Payment conditions

SANNE MEIJER handles a payment term of 14 days after the received invoice. Invoices are meant to be paid within the payment term.

Non-payment occurs when an invoice has not been granted within the payment term. All costs generated by non-payment as well as legal interest starting from the the due date of the payment term are charged to the contractor.

In case of non-payment, SANNE MEIJER has the right to cancel and/or remove products/services from the contractor.

1.3 Delivery

SANNE MEIJER delivers the finished product after receiving the total payment described in the final invoice, unless this is noted otherwise in a written agreement.

1.4 Purchase & Rights

The contractor has a license to use a design/product produced by SANNE MEIJER as he/she wishes after purchase.*

The contractor has the right to physically reproduce purchased print work/house style designs at unlimited numbers.

*RESALE A DESIGN OR PRODUCT IS NOT PERMITTED WITHOUT WRITTEN PERMISSION.

1.5 Cancellation conditions

SANNE MEIJER only processes cancellations which have been written (email, letter), founded and signed. The cancellation date is the date of which the request for a cancellation has been received by SANNE MEIJER.

The contractor has the right to cancel an agreement with SANNE MEIJER under the following condition: Hours that have been made by SANNE MEIJER from the start of the project until the cancellation date are billed to the contractor. This amount is expected 14 days after receiving the invoice.

All services expire after the cancellation of an agreement with SANNE MEIJER.

1.6 Design rounds

SANNE MEIJER handles design rounds: These are moment of creation of a design and presentation to the contractor. These rounds can be found in every hour calculation.

If the contractor exceeds the design rounds and is not satisfied with the designs created during these rounds, the contractor will be notified and has two options: Continue with a previous design or request more design rounds: This last option requires the hour calculation to be modified to fit more hours generated by the additional design rounds.

A modified hour calculation replaces all earlier versions.

1.7 Silence

A contractor which does not respond after one month of silence without communicating absence gives SANNE MEIJER the right to end a written agreement and bill the generated hours to the contractor by invoice. In case of silence, all products/services expire.

Silence means not responding to written letters, e-mails and phonecalls.

1.8 Communcation & Content

SANNE MEIJER does not guarantee that e-mails or any other form of electronic communication are processed within a desired timeframe and SANNE MEIJER can not be held responsible for any consequences that might occur when communication is not received, received late or processed late.

SANNE MEIJER can not be held responsible for the content of websites pointing towards SANNE MEIJER of leading from a hyperlink (or any other form of linking) on SANNE MEIJER.

SANNE MEIJER can not be held responsible for any consequences that might occur because of inaccurate- or out of date information displayed on the website. SANNE MEIJER can not be held responsible for any disturbances/interruptions/errors during the supply of information.

1.9 Liability

SANNE MEIJER has the right to cancel an agreement with a contractor if SANNE MEIJER thinks this is necessary. When SANNE MEIJER cancels an agreement with a contractor all costs described in the hour calculation expire for the contractor.

SANNE MEIJER is not responsible for any damage that might occur to the contractor when an agreement is cancelled.

2.0 Disclaimer

2.1 Website

Texts, design, logo, illustrations, images, scripts and other elements on this website are protected by copyright.

SANNE MEIJER holds the right to change the content on this website at any time.

2.2 Privacystatement

Private data/material received by SANNE MEIJER will be treated with utmost care. It will be kept private: It will not be borrowed, rented or sold or in any way made public to other parties.